On Line Licensing for Service Software

September 2015

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Licensing Expiration Schedule

- **Cat ET**
  - Dealer Cat ET license will run January – December each year
  - Customer Cat ET license expires 365 days from the date the license ORDER is Placed in the Dealer Software Licensing (DSL) system

- **SIS DVD and SIS Network**
  - Dealer SIS DVD license will run January – December each year
  - Customer SIS DVD license expires 365 days from the date the license ORDER is Placed in the Dealer Software Licensing (DSL) system

<table>
<thead>
<tr>
<th>Licensing Expiration Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>User Type</strong></td>
</tr>
<tr>
<td>Dealer</td>
</tr>
<tr>
<td>Customer</td>
</tr>
</tbody>
</table>
Licensing Process

Dealer Software Administrator for Dealer Code Z999

- Creates an Order for Customer XYZ
  - 10 Licenses of NEXG5007 Customer All Product Cat ET

- Creates an Order for Customer XYZ
  - 100 Licenses of RERA0003 Customer SIS DVD

Dealer Software Licensing System (DSL)

- Fills an Order of 10 Unassigned Licenses of NEXG5007 Customer All Product Cat ET to be used by Customer XYZ
- Fills an Order of 100 Unassigned Licenses of RERA0003 Customer SIS DVD to be used by Customer XYZ

Dealer Software Administrator for Dealer Code Z999

- Assigns License 1 of 10 NEXG5007 Cat ET Licenses to Tom Smith of Customer XYZ
- Assigns License 2 of 10 NEXG5007 Cat ET Licenses to Dick Smith of Customer XYZ
- Assigns License 3 of 10 NEXG5007 Cat ET Licenses to Harry Smith of Customer XYZ
Managing Licenses

• Yearly Orders of Licenses

  • Caterpillar created License Orders for each Dealer by Subscription Type for Dealer

  • Caterpillar Renews DEALER SITE LICENSE Orders (JERD2129, RERA0004 & NEXG5043) in October and will renew yearly

  • Each Dealer will need to Renew their CUSTOMER Orders by Subscription Type for Customer Usage (JERD2125, NEXG5007, NEXG5009, RERA0003, etc.) prior to the Order Expiration Dates
Managing Licenses

• Assigning a License
  • Each order contains a specific number of licenses
  • A license is UNASSIGNED until an authorized DSL user ASSIGNS the license by NAME to an individual user
Main Screen Dealer Software Licensing - DSL

- **New Software License Order**
  - Cat ET, SIS DVD, Olympian EST, Olympian Compass USB
- **Assign New License**
  - Cat ET, SIS DVD, Truck PAR, Olympian Compass, Olympian EST
- **Transfer**
  - Truck PAR, Olympian Compass
New Software License Order

Yearly Order of the
Number of Licenses Required

Customer Subscriptions
Cat ET and SIS DVD

Dealer Subscriptions
Olympian EST
Olympian Compass USB

New Software License Order
Cat ET
SIS
Olympian EST
Oly Comp USB - New License Type
General
New Software License Order
Cat ET

Click Cat ET
New Software License Order – Cat ET Customer

REQUIRED INFORMATION
1. Choose License Type
2. Owning Organization – Dealer Code
3. Order Name – Must be Unique
4. Number of Licenses – 1 up to 100

Optional Information
5. Purchase Order – For your future reference –

6. Click Next
New Software License Order – Cat ET Customer

**Review Information**

1. Order Name Correct?
2. License Type Correct?
3. Owning Organization Correct?
4. Number of Licenses Correct?
5. Purchase Order Correct?

<table>
<thead>
<tr>
<th>Order Name:</th>
<th>Customer Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>License Type:</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Organization:</td>
<td>Z999</td>
</tr>
<tr>
<td>Number of Licenses:</td>
<td>5</td>
</tr>
<tr>
<td>Purchase Order:</td>
<td>ACBD1234</td>
</tr>
</tbody>
</table>

6. If All Information is Correct
   - **Click Submit**

   If All Information is NOT Correct
   - Click Back or Cancel
## New Software License Order Receipt

### Order Name:
Specific to each License Order

### Order Valid from:
Date the License Order was placed

### New Order Receipt

<table>
<thead>
<tr>
<th>Order Name:</th>
<th>Customer Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>License Type:</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Organization:</td>
<td>Z999</td>
</tr>
<tr>
<td>Number of Licenses:</td>
<td>5</td>
</tr>
<tr>
<td>Purchase Order</td>
<td>ACBD1234</td>
</tr>
<tr>
<td>Order valid from:</td>
<td>31-Jul-2015</td>
</tr>
</tbody>
</table>

[Assign a License][Print]
Assign a License

1. Users can print the New Order Receipt for their records.

2. After Printing, Users can Assign a License(s) by Clicking the Assign a License Button

New Order Receipt

<table>
<thead>
<tr>
<th>Order Name:</th>
<th>Customer Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>License Type:</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Organization:</td>
<td>Z999</td>
</tr>
<tr>
<td>Number of Licenses:</td>
<td>5</td>
</tr>
<tr>
<td>Purchase Order</td>
<td>ACBD1234</td>
</tr>
<tr>
<td>Order valid from:</td>
<td>31-Jul-2015</td>
</tr>
</tbody>
</table>

Assign a License Button
Allows User to Assign License to Specific Software User

Print Button
Allows User to Print New Order Receipt
Assign a License

Please provide identification for this License

Assign Name:*

Enter the Serial Number or Asset Number of the Intended Computer in the Assign Name box

Serial or Asset Number is the Dealer’s Choice to Ensure License can be Tracked Later
Assign a License

Please provide identification for this License

Assign Name:* 1a2b3d4f

- License Type: NEXG5007
- Organization: Z999
- Purchase Order: ACBD1234
- Expiration Date: 31-Jul-2015
- Creating User CWS User ID: Z999abc

Computer Asset Number 1a2s3d4f will be Assigned this License

Click Assign License Button – Assigns License to Computer Asset Number 1a2s3d4f
Assign License Details

 Activation Id: d369-ba1f-bc5c-49d4-a323-0d6d-bf5e-8625
 Activation Id is Case Sensitive

 If the intended user needs Cat ET software discs, email Technical_Information_Access_Solutions@cat.com

 Serial Number: ET475901
 Expiration Date: 31-Jul-2015
 Order Id: CAT-0FFB-932E-2233-4F8E
 Attention: 1a2b3d4f
 License Type: NEXG5007
 Purchase Order Number: ACBD1234
 Details: License details

 Additional Assignment  New Search  Close
Assign License Detail

Remaining Unassigned
Counts the Number of Licenses in an Order that are UNASSIGNED

Activation ID

Serial Number

Attention:
License is Assigned to Asset 1a2b3d4f

Clicking License details
Allows User to view all License Detail Information
# License Details Information

## License Details

### Order Information

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization</td>
<td>Z999</td>
</tr>
<tr>
<td>Order Name</td>
<td>Customer Name</td>
</tr>
<tr>
<td>Purchase Order</td>
<td>ACBD1234</td>
</tr>
<tr>
<td>Created Date</td>
<td>31-Jul-2015</td>
</tr>
<tr>
<td>Created by CWS ID</td>
<td>Z999abc</td>
</tr>
</tbody>
</table>

### License Information

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>License Type</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Serial No.</td>
<td>ET475901</td>
</tr>
<tr>
<td>Activation Id</td>
<td>d69-ba1f-be5c-49d4-a023-0d6d-bf5e-8625</td>
</tr>
<tr>
<td>Start Date</td>
<td>1-Aug-2016</td>
</tr>
<tr>
<td>Expiration Date</td>
<td></td>
</tr>
</tbody>
</table>

### Current License Usage

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Name</td>
<td>-</td>
</tr>
<tr>
<td>PC Serial No.</td>
<td>-</td>
</tr>
<tr>
<td>Computer Name</td>
<td>-</td>
</tr>
</tbody>
</table>

### License History

<table>
<thead>
<tr>
<th>Action</th>
<th>Date</th>
<th>Computer Serial Number</th>
<th>Technician Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**CATERPILLAR**
Additional License Assignment

Users can Assign Additional Licenses from the SAME License Order

Assign License Details

<table>
<thead>
<tr>
<th>Activation Id:</th>
<th>d369-ba1f-bc5c-49d4-a323-0d6d-bf5e-8625</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activation Id is Case Sensitive</td>
<td></td>
</tr>
<tr>
<td>If the intended user needs Cat ET software discs, email <a href="mailto:Technical_Information_Access_Solutions@cat.com">Technical_Information_Access_Solutions@cat.com</a></td>
<td></td>
</tr>
<tr>
<td>Serial Number:</td>
<td>ET475901</td>
</tr>
<tr>
<td>Expiration Date:</td>
<td>31-Jul-2015</td>
</tr>
<tr>
<td>Order Id:</td>
<td>CAT-0FFB-932E-2233-4F8E</td>
</tr>
<tr>
<td>Attention:</td>
<td>1a2b3d4f</td>
</tr>
<tr>
<td>License Type:</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Purchase Order Number:</td>
<td>ACBD1234</td>
</tr>
<tr>
<td>Details:</td>
<td>License details</td>
</tr>
</tbody>
</table>

Click **Additional Assignment** to Assign a License to another specific Software User
Assign a License

Assign License

Please provide identification for this License

Assign Name:* 

License Type: NEXG5007
Organization: Z999
Purchase Order: ACBD1234
Expiration Date: 31-Jul-2015
Creating User CWS User ID: Z999abc

Enter the Serial Number or Asset Number of the Intended Computer in the Assign Name box

Serial or Asset Number is the Dealer’s Choice to Ensure License can be Tracked Later
Assign a License

Assign License

Please provide identification for this License

Assign Name: 5q6w7e8r

License Type: NEXG5007
Organization: Z999
Purchase Order: ACBD1234
Expiration Date: 31-Jul-2015
Creating User CWS User ID: Z999abc

Click Assign License Button – Assigns License to Computer Asset Number 5q6w7e8r
Assign License Detail

Remaining Unassigned
Counts the Number of Licenses in an Order that are UNASSIGNED

Activation ID
9f0d-e490-047a-4f13-8dc9-dc38-e209-7e4e

Serial Number
ET475900

Attention:
License is Assigned to Asset 5q6w7e8r

License is Assigned to Asset 5q6w7e8r

There are 3 licenses still available.

Clicking **License details**
Allows User to view all License Detail Information
Assign New License

Software users *MUST* be assigned an Activation ID that will license their copy of Cat ET, SIS DVD and Olympian EST

Truck Par and Olympian Compass *DO NOT require a license order*

Truck Par and Olympian Compass will be licensed in the same manner as previous editions.
Assign New License - Cat ET

REQUIRED INFORMATION

1. Choose License Type
2. Owning Organization – Dealer Code

Optional Information

Purchase Order
Order Name
Order Id
Creating User CWS Id

Instructions for Assigning a License

1. Search for unassigned licenses/orders and assign it to a user.
2. Specify the License Type and Organization code.
3. Optionally, you can limit the search by Purchase Order, Order Name, or Creating User CWS Id.
4. If you have the Order Id, you can use it to find that order directly and assign a license.

License Type:
Organization Code:
Purchase Order:
Order Name:
Order Id:
Order Id is Case Sensitive
Creating User CWS Id:

Search | Reset | Cancel
Assign New License – Search for Unassigned License

Search for Unassigned Licenses
Fields marked with an asterisk (*) are required

Instructions for Assigning a License
1. Search for unassigned licenses/orders and assign it to a user.
2. Specify the License Type and Organization code.
3. Optionally, you can limit the search by Purchase Order, Order Name, or Creating User CWS Id.
4. If you have the Order Id, you can use it to find that order directly and assign a license.

License Type:* NEXG5007 - Customer All Product Cat ET
Organization Code:* Z999
Purchase Order: ABCD1234
Order Name:
Order Id:
Order Id is Case Sensitive
Creating User CWS Id:

Click Search
Assign New License – Search for Unassigned License

Search Results
Displays Existing Orders that contain Available Licenses and Total Licenses in the Order

Search Results

Instructions
1. Search results display the orders that can be assigned to.
2. The Assign link will take you to the process of assigning a license.
3. Please provide an unique identification/assign to name for the license to be assigned.

Clicking **Assign** Allows User to Assign Licenses
Assign a License

Assign License

Please provide identification for this License

Assign Name:* 

<table>
<thead>
<tr>
<th>License Type:</th>
<th>NEXG5007</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization:</td>
<td>Z999</td>
</tr>
<tr>
<td>Purchase Order:</td>
<td>ACBD1234</td>
</tr>
<tr>
<td>Expiration Date:</td>
<td>25-Feb-2014</td>
</tr>
<tr>
<td>Creating User CWS User ID:</td>
<td>Z999abc</td>
</tr>
</tbody>
</table>

- **Enter the Serial Number or Asset Number of the Intended Computer in the Assign Name box**

  Serial or Asset Number is the Dealer’s Choice to Ensure License can be Tracked Later
Assign a License

Please provide identification for this License

Assign Name: 9P8L7M6N

Computer Asset Number 9P8L7M6N will be Assigned this License

License Type: NEXG5007
Organization: Z999
Purchase Order: ACBD1234
Expiration Date: 25-Feb-2014
Creating User CWS User ID: Z999abc

Click Assign License Button – Assigns License to Computer Asset Number 9P8L7M6N
Additional License Assignment

NOTICE
No more licenses available
All licenses in this Order are ASSIGNED

Assign License Details
No more licenses available

Click New Search to
Find more available licenses
– Or –
Create a New Software Order

If the intended user needs Cat ET software discs, email Technical_Information_Access_Solutions@cat.com
Software Activation - Cat ET and SIS DVD

- Software users **MUST** be assigned an Activation ID that will license their copy of Cat ET and SIS DVD

- After software is installed, the Activation ID must be installed to Activate the software

- Software may be licensed Online or Manually

  **Online is the PREFERRED Method**

- Manual licensing forces the user to obtain a file *via the Internet* during the process
Online Service Software Activation

• Instructions for the Activation of Cat ET and SIS DVD service software follow the same format.

• The examples that are shown in this presentation represent the Cat ET procedure.

• Please follow the same process for SIS DVD.
Online Activation - Cat ET

Click License Cat ET ...
Choose a Method
Online or Manual

The ONLINE Method is PREFERRED for Faster Installation

Click Next
Online Activation - Cat ET

1. Click Activate

2. Click Next
Online Activation - Cat ET

1. Enter Activation ID
2. Enter User Name
3. Enter PC Serial Number or Asset Tag Number
4. Click Activate
Online Activation - Cat ET

Progress Bar
Online Activation - Cat ET

SUCCESS
Cat ET is Licensed

Click OK

License Details:
Activation ID: ????-der3-xxxx-xxxx-1ghy-34ed-kbn2
Name: Joe Tech
PC Serial Number: C00XXXXXXXXX

Support  Licensing Website  <Back  Next>  Cancel
Online Activation - Cat ET

1. ET Serial Number
2. Activation ID
3. DAYS REMAINING on License
Manual Service Software Activation

• Instructions for the Manual Activation of Cat ET and SIS DVD service software follow the same format.

• The examples that are shown in this presentation represent the Cat ET procedure.

• Please follow the same process for SIS DVD.
Manual Activation - Cat ET

User selects Manual to generate a Request file that must be uploaded to the license activation server manually.

*The ONLINE Method is PREFERRED for Faster Installation*

1. Select Manual
2. Click Next
1. Click Activate

2. Click Next
1. Enter Activation ID
2. Enter User Name
3. Enter PC Serial Number or Asset Tag Number
4. Click Save Request
5. Send Manual_Request.xml file to License Admin via Flash Drive or other device
Manual Activation - Cat ET

- Dealer License Administrator uses DSL to send Manual_Request.xml file to License Security Server

- Dealer License Admin generates Response File and saves response.xml Response File to Flash Drive or other device

- Cat ET User Loads response.xml file Response File on User’s PC

- Service Software application prompts user to accept the license in order to install the Activation ID onto PC

- Application is enabled with the proper level of functionality

- License is enabled for 365 days

- Manual licensing forces the user to obtain a file via the Internet during the process
1. License Admin sends Response File to Cat ET User
2. User launches Cat ET
3. User Selects Load Response File
Manual Activation - Cat ET

Select response.xml
Manual Activation - Cat ET
Manual Activation - Cat ET

Click OK
Click License Cat ET
Manual Activation - Cat ET

SUCCESS
Cat ET is Licensed

---

Details
- Product: Cat Electronic Technician 201XX v1.0
- Serial Number: ET123456
- Activation ID: ????-der3-xxxx-xxxx-tttt5-1ghy-34ed-kbn2
- Name: Joe Tech
- PC Serial Number: C00XXXXXXXX
- Expiration Date: 11/2/201X (240 Days Remaining)
- Subscription: JERD2129 Full Service Dealer ET

Connection

Choose a method to connect to the licensing server:
- In online mode, the server will be connected over the internet automatically.
- In manual mode, a request file will be generated that must be uploaded manually.
Manual Activation - Cat ET

1. ET Serial Number
   - Serial Number: ET434426
2. Activation ID
   - Activation ID: ?????-der3-xxxx-xxxx-ttt5-1ghy-34ed-kbn2
   - Expiration Date: 11/2/201X (242 Days Remaining)
3. DAYS REMAINING on License
Service Software Deactivation

- Instructions for the Deactivation of Cat ET and SIS DVD service software follow the same format.
- The examples that are shown in this presentation represent the Cat ET procedure.
- Please follow the same process for SIS DVD.
Deactivation - Cat ET

1. Record or copy the Activation ID in a separate file in order to install the Activation ID in a New Computer

2. Choose Deactivate

3. Click Next
Deactivation - Cat ET

Click Deactivate
Deactivation - Cat ET

Click Yes
Deactivation - Cat ET

Product: Cat Electronic Technician 201XX v1.0
Serial Number: ET123456
Activation ID: ?????-der3-xxxx-xxxx-ttt5-1ghy-34ed-kbn2
Name: Joe Tech

Progress Bar
Deactivation - Cat ET

The recorded Activation ID can now be installed in a different computer.

Click OK
Transfer License

Only applies to TruckPAR and Olympian Compass Old Type License
Revoke Licenses - Cat ET & SIS DVD

- Computers can be lost, smashed, stolen, etc.
- Cat ET or SIS DVD Licenses may be Revoked
- Revoked Licenses may be REPLACED
- Revoked Licenses may be NOT REPLACED
Revoke and Replace License - Cat ET

If a license is Revoked and Replaced, the Total License count in an Order Increases

- **Order XYZ of 10 TOTAL Licenses Exists**
  - 5 Licenses are Unassigned and Available
  - **5 Licenses are Assigned**
    - 10 total licenses in Order XYZ

- **If one of the 5 Assigned Licenses from Order XYZ is Revoked and Replaced**
  - 6 Licenses are Unassigned and Available
  - **4 Licenses are Assigned**
    - 1 License is REVOKED
    - 11 total licenses in Order XYZ
Revoke and Not Replace License - Cat ET

If a license is Revoked and Not Replaced, the License count in an Order is Maintained

- Order XYZ of 10 TOTAL Licenses Exists
  - 5 Licenses are Unassigned and Available
  - 5 Licenses are Assigned
    - 10 total licenses in Order XYZ

- If one of the 5 Assigned Licenses from Order XYZ is Revoked and Not Replaced
  - 5 Licenses are Unassigned and Available
  - 4 Licenses are Assigned
    - 1 License is REVOKED
    - 10 total licenses in Order XYZ
Revoke License – Cat ET

Click Revoke License
Enter the Serial Number to be Revoked

Click Find
Revoke License

1. Enter Reason for Revoking License
2. Choose Revoke and Replace – Or – Revoke without Replacement
3. Click Confirm

---

### License Information

- **License Type:** JERD2125
- **Serial No:** ET476029
- **Activation Id:** 00c6-7511-840f-4b36-aa83-ad46-20f9-0a2a
- **Start Date:** 04-Mar-2013
- **Expiration Date:** 04-Mar-2014
- **Revoked Date:** 04-Mar-2013
- **CWS Id who Revoked:** e140jyi
- **Revoke Reason (optional):** Tech no longer needed
Revoke & Replace License Results

The Serial Number ET475903 is revoked.

The original license has been revoked. To assign the replaced license click below:

Click Reassign this license

To Immediately Assign the Replacement License
The License Serial Number is revoked
Revoke Details

### License Information

<table>
<thead>
<tr>
<th>License Type</th>
<th>JERD2125</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial No.</td>
<td>ET476029</td>
</tr>
<tr>
<td>Activation Id.</td>
<td>00c6-7511-840f-4b36-aa83-ad46-20f9-0a2a</td>
</tr>
<tr>
<td>Start Date</td>
<td>04-Mar-2013</td>
</tr>
<tr>
<td>Expiration Date</td>
<td>04-Mar-2014</td>
</tr>
<tr>
<td>Revoked Date</td>
<td>04-Mar-2013</td>
</tr>
<tr>
<td>CWS Id who Revoked</td>
<td>e140jvi</td>
</tr>
<tr>
<td>Revoke Reason (optional)</td>
<td>Tech no longer needed</td>
</tr>
</tbody>
</table>

### License History

<table>
<thead>
<tr>
<th>Action</th>
<th>Date</th>
<th>Computer Serial Number</th>
<th>Technician Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>REVOKED</td>
<td>04-Mar-2013 12:00 AM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RETURN</td>
<td>04-Mar-2013 01:59 PM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACTIVATED</td>
<td>01-Mar-2013 08:50 AM</td>
<td>Laptop #3</td>
<td>Mark W</td>
</tr>
</tbody>
</table>
Revoke Licenses – SIS Serial Number Recycling

- Beginning in September 2015 SIS DVD or SIS Network serial numbers will be RECYCLED after a license is Revoked & Replaced

- SIS DVD software vendor bills Cat based on a count of Active Serial Numbers

- New serial numbers issued to current users inflates the user count after a revoke and replacement of a SIS DVD license

- Recycling serial numbers will help reduce cost to Cat which is passed on to Cat dealers.
Revoke Licenses – SIS Serial Number Recycling

When SIS DVD or SIS Network licenses are revoked and **REPLACED** the revoked serial number will be **RECYCLED** with a new Activation ID.

**Cat ET Serial Numbers WILL NOT BE RECYCLED**

This change affects SIS DVD or SIS Network ONLY.
Revoke License Scenario
SIS Serial Number Recycling

• When SIS DVD or SIS Network licenses are revoked and REPLACED the revoked serial number will be RECYCLED with a new Activation ID

• Serial Number SS099947 must be revoked and replaced because Technician Bob who held the license was issued a new computer
  - or -

• Serial Number SS099947 must be revoked and replaced because Technician Bob who held the license is no longer employed by the dealership

• After Serial Number SS099947 is revoked, SS099947 can be assigned to a NEW user because SS099947 has a NEW activation ID
Revoke License – SIS

Click Revoke License
Revoke License – SIS

1. Enter the Serial Number to be Revoked – SS099947

2. Click Find
# Revoke License

1. **Enter Reason for Revoking License**

2. **Choose Revoke and Replace**
   - Or -
   **Revoke without Replacement**

3. **Click Submit Query**
Revoke & Replace Results

The Serial Number SS099947 is revoked

The original license has been revoked. To assign the replaced license click below

[Button: Reassign this license]

Click Reassign this license
To Assign the Replacement Activation ID
If a Replacement is Needed Immediately

If Replacement is not needed immediately the Serial Number will be returned to the Unassigned inventory
Revoke & Replace Results

1. Enter Attention Data

2. Click Assign License
Recycled License – SIS

After a Revoke & Replaced License is Assigned
Search By Serial Number will find the most recent Assigned License

Search for Licenses by Serial Number
Fields marked with an asterisk (*) are required

Serial Number:* SS099947

Search | Reset
If a SIS DVD or SIS Network Serial Number is recycled
The License Search Results will display the new activation ID
and ALL revoked versions in the current order

### License Search Results

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Activation Id</th>
<th>Attention</th>
<th>Org Code</th>
<th>License Type</th>
<th>License Status</th>
<th>Purchase Order</th>
<th>Date Created</th>
<th>Expiration Date</th>
<th>Activated/Revoked</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099947</td>
<td>25fb-fb02-a0f4-4d6a-b992-84e0-34ef-f7f1</td>
<td>New Tech ZZ13</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Assigned</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td></td>
</tr>
<tr>
<td>SS099947</td>
<td>71bc-e995-7729-48ec-a0f5-152e-f25e-53cd</td>
<td>New Tech ZZ1</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Revoked</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td>11-Jan-2015</td>
</tr>
<tr>
<td>SS099947</td>
<td>8996-c569-f0fa-4430-b77a-9108-0630-1e95</td>
<td>Tech ZZ</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Revoked</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td>25-Sep-2014</td>
</tr>
</tbody>
</table>

Results 1 - 3 of 3.
If a SIS DVD or SIS Network Serial Number is recycled, the License Search Results will display the new activation ID and all revoked versions in the current order.

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Activation Id</th>
<th>Attention</th>
<th>Org Code</th>
<th>License Type</th>
<th>License Status</th>
<th>Purchase Order</th>
<th>Date Created</th>
<th>Expiration Date</th>
<th>Activated/Revoked Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099947</td>
<td>25fb-fb02-a0f4-4d5a-b992-848c-34e9-f7f1</td>
<td>New Tech ZZ13</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Active</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td>15-Mar-2015</td>
</tr>
<tr>
<td>SS099947</td>
<td>71bc-e995-7729-485c-a0f5-152f-f25e-53cd</td>
<td>New Tech ZZ1</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Revoked</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td>11-Jan-2015</td>
</tr>
<tr>
<td>SS099947</td>
<td>8896-c569-f0fa-4430-b77a-9108-0630-1e95</td>
<td>Tech ZZ</td>
<td>Z999</td>
<td>RERA0004</td>
<td>Revoked</td>
<td>Test 07.28.15 SIS</td>
<td>11-Sep-2014</td>
<td>01-Jan-2016</td>
<td>25-Sep-2014</td>
</tr>
</tbody>
</table>
Recycled License – SIS

Order Details
- Order Name/Order ID: Dealer Order Z999/CAT-C9E9-GB88-2WSD-3E42
- Date Created: 11-Sep-2014
- Expiration Date: 01-Jan-2016
- Created By: zwecrwtvt
- License Type: RERA0004
- Purchase Order: Text 07.28.15 SIS
- Organization: Z999 – Cat Dealer

Assigned
- Serial Number
  - SS099925: TechZ1
  - SS099949: TechZ2
  - SS099928: TechZ3
  - SS099947: New TechZZ13
  - SS099932: TechZ4
  - SS099933: TechZ5
  - SS099936: TechZ6
  - SS099931: TechZ7
  - SS099943: TechZ8
- Attention
  - New TechZZ13
- Activation Id
  - 26f5-b02a-0f4d-468a-5992-848c-34e9-ff1

Results 1 - 9 of 9.
**Previous Revoked License Tab**

### Order Details

<table>
<thead>
<tr>
<th>Order Name Order ID</th>
<th>Dealer Order Z999/CAT-C9E9-GB88-2WSD:3E42</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Created</td>
<td>11-Sep-2014</td>
</tr>
<tr>
<td>Expiration Date</td>
<td>01-Jan-2016</td>
</tr>
<tr>
<td>Created By</td>
<td>z999-tech</td>
</tr>
<tr>
<td>License Type</td>
<td>RERA0004</td>
</tr>
<tr>
<td>Purchase Order</td>
<td></td>
</tr>
<tr>
<td>Organization</td>
<td>Z999 – Cat Dealer</td>
</tr>
</tbody>
</table>

### Revoked Licenses

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Attention</th>
<th>Activation Id</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099947</td>
<td>Z999 Tech</td>
<td>0aca-1e60-1032-4b46-bfde-e5ad-aca7-1568</td>
</tr>
</tbody>
</table>

Results 1 - 1 of 1.
**NEW Revoked License Tab**

Revoked License Tab

Shows more information to help identify revoked and recycled Serial Numbers.

---

### Order Details

<table>
<thead>
<tr>
<th>Order Name</th>
<th>Order ID</th>
<th>Dealer Order</th>
<th>License Type</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Z999/CAT-C9E9-GB88-2WSD-3E42</td>
<td>RERA0004</td>
<td>ACTIVE</td>
</tr>
</tbody>
</table>

- **Date Created**: 11-Sep-2014
- **Expiry Date**: 01-Jan-2016
- **Created By**: Tech Left Company
- **Inactive Count**: 3
- **Unassigned Count**: 24

### Revoked Licenses

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Attention</th>
<th>Activation Id</th>
<th>Revoked Date</th>
<th>Revoked by</th>
<th>Revoke Reason</th>
<th>State at Revoke</th>
<th>Technician Name</th>
<th>Computer Serial Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099947</td>
<td>Tech Z</td>
<td>71bc-e995-7729-486c-a0f5-152f-f26e-53cd</td>
<td>04-Aug-2015</td>
<td>aiggt</td>
<td>Tech Left Company</td>
<td>ACTIVE</td>
<td>Z999 Tech Z</td>
<td>BM28646</td>
</tr>
<tr>
<td>SS099947</td>
<td>Tech Z</td>
<td>0630-1e56</td>
<td>31-Jul-2015</td>
<td>aiggt</td>
<td>REVOCED TEST 07.31.15 S153</td>
<td>ASSIGNED</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
Excel Export of Order Details Tab Data

- All Order Details data can be exported in one step to an Excel spreadsheet file
- The data from each Order Details tab will be populated on a separate worksheet in one Excel spreadsheet file
- Click on the Export Excel button on the Order Details page to export the Order Details data
Excel Export of Order Details Tab Data

1. Click Excel Export Button

2. Choose Open – Or – Save

---

Do you want to open or save CAT-C9E9-GB88-2WSD-3E42 export.xls (7.00 KB) from webtctdm1.ecorp.cat.com?
Excel Export of Order Details Tab Data

Data from each Order Details Tab is a separate Excel Worksheet

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Attention</th>
<th>Activation Id</th>
<th>Revoked Date</th>
<th>Revoked By</th>
<th>Revoked Reason</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099946</td>
<td>Test 07.28.15 SIS</td>
<td>fa22-1af6-4d40-4b92-b92d-0cd7-c7a6</td>
<td>2015-07-29 00:00:00.0</td>
<td>alggt</td>
<td>Test 07.28.15 SIS</td>
<td>ASS</td>
</tr>
<tr>
<td>SS099931</td>
<td>Test 07.31.15 SIS2</td>
<td>f08b-9c10-5b9d-45cb-9eae-c009-6b1-5c96</td>
<td>2015-07-31 00:00:00.0</td>
<td>alggt</td>
<td>Revoked Test 07.28.15 SIS</td>
<td>ASS</td>
</tr>
<tr>
<td>SS099944</td>
<td>Test 07.31.15 SIS3</td>
<td>8c4d-bd32-2b24-41d3-a0b7-64b1-c67f-2d24</td>
<td>2015-07-31 00:00:00.0</td>
<td>alggt</td>
<td>revoke 2 Test 07.31.15 SIS</td>
<td>ASS</td>
</tr>
</tbody>
</table>
## Order Details – Revoked Licenses Tab Detail

### Revoked Licenses

<table>
<thead>
<tr>
<th>Serial Number</th>
<th>Attention</th>
<th>Activation Id</th>
<th>Revoked Date</th>
<th>Revoked by</th>
<th>Revoke reason</th>
<th>State at Revoke</th>
<th>Technician Name</th>
<th>Computer Serial Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>SS099070</td>
<td>test</td>
<td>2c3f-2d0e-95a0-2f0b2-0851-f1d8-77ff</td>
<td>23-Jun-2015</td>
<td>gidiie</td>
<td>Revoke &amp; Replace</td>
<td>ASSIGNED</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>SS099091</td>
<td>test3</td>
<td>1a7e-7f5-0b6c-4ec4-b5e8-09b3-3dce-20ac</td>
<td>26-Jun-2015</td>
<td>alignt</td>
<td>SIS Test R&amp;R 06.26.15</td>
<td>ASSIGNED</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>SS056185</td>
<td>Test SISAug1</td>
<td>6c64-409b-ede2-42a8-94b3-5f8b-1ed4-99e6</td>
<td>24-Jun-2015</td>
<td>alignt</td>
<td>Test SIS 052415</td>
<td>ACTIVE</td>
<td>Joe Techni</td>
<td>A1B2C3D4E5</td>
</tr>
</tbody>
</table>

Results 1 – 3 of 3.
Order Details – Editable Fields

• Order Name
• Purchase Order
• Organization
• Attention – Only editable if license is Assigned
Order Details Editable by Dealer Admin

<table>
<thead>
<tr>
<th>Order Name/Order ID</th>
<th>/CAT-E4E3-A9B7-E65E-4AEF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Created</td>
<td>14-Sep-2012</td>
</tr>
<tr>
<td>Expiration Date</td>
<td>14-Sep-2013</td>
</tr>
<tr>
<td>Created By</td>
<td>gabride</td>
</tr>
<tr>
<td>License Type</td>
<td>NEXG5007</td>
</tr>
<tr>
<td>Purchase Order</td>
<td>test</td>
</tr>
<tr>
<td>Organization</td>
<td>E140 - HOLT TEXAS LTD.</td>
</tr>
</tbody>
</table>

**Change Order Name**

Please enter the new Order Name:

New Order Name

[Update]  [Close]

**Organization**

Select the new Organization:

E149 - HOLT POWER SYSTEMS

[Update]  [Close]
**Order Details Editable by Dealer Admin**

<table>
<thead>
<tr>
<th>Order Name/Order ID</th>
<th>New Order Name</th>
<th>Order License Count</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>/CAT-E4E3-A9B7-E65E-4AEF</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date Created</th>
<th>Expiration Date</th>
<th>Order License Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>14-Sep-2012</td>
<td>14-Sep-2013</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Created By</th>
<th>Assigned Count</th>
<th>Unassigned Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>gabride</td>
<td>0</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>License Type</th>
<th>In Use Count</th>
<th>Assigned Count</th>
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</thead>
<tbody>
<tr>
<td>NEXG5007</td>
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<td>2</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Purchase Order</th>
<th>Revoked Count</th>
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</thead>
<tbody>
<tr>
<td>ABQ-1245</td>
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</table>

<table>
<thead>
<tr>
<th>Organization</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>E149 - HOLT POWER SYSTEMS</td>
<td></td>
</tr>
</tbody>
</table>
Order Details *Attention* - Editable by Dealer Admin

* License must be *Assigned*

<table>
<thead>
<tr>
<th>Order Name/Ld</th>
<th>Org Code</th>
<th>License Type</th>
<th>Created Date</th>
<th>Expiration Date</th>
<th>Total Count</th>
<th>Unassigned Count</th>
<th>Assigned Count</th>
<th>Active Count</th>
<th>Purchase Order</th>
<th>Order Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAT-A403-6ECE-0875-4320</td>
<td>E140</td>
<td>RERA0003</td>
<td>08-Nov-2012</td>
<td>15-Nov-2013</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>Renew Test</td>
<td>Active</td>
</tr>
<tr>
<td>CAT-A833-8505-9FBE-44FC</td>
<td>E140</td>
<td>RERA0003</td>
<td>08-Nov-2012</td>
<td>31-Oct-2013</td>
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<td>2</td>
<td>1</td>
<td>0</td>
<td>Office Staff</td>
<td>Active</td>
</tr>
<tr>
<td>CAT-8341-5A8D-1EF6-4907</td>
<td>E140</td>
<td>RERA0003</td>
<td>08-Nov-2012</td>
<td>05-Sep-2013</td>
<td>10</td>
<td>4</td>
<td>6</td>
<td>0</td>
<td>Pilot Testing</td>
<td>Active</td>
</tr>
</tbody>
</table>
Order Details *Attention* - Editable by Dealer Admin

* License must be *Assigned*
**Deactivate** *(Done by User)*

Deactivate in Cat ET or SIS  
Possible only on WORKING computers  
Deactivate - similar to a ‘transfer”

Crashed PCs cannot have license Deactivated (within Cat ET or SIS)  
Use Revoke & Replace – or – Revoke without Replace

**Revoke** *(Done by Admin)*

**Revoke & Replace**

Used when:  
PC has crashed hard drive and replaced  
Revoke within DSL  
Assigns new serial number for Cat ET  
Recycles the serial number for SIS DVD  
Keeps the same expiration date for both Cat ET and SIS DVD

**Revoke without Replace**

Used when:  
PC is lost or stolen  
Revoke within DSL
Contact Information

You may contact our group through our TIAS Inbox at any time.

Technical_Information_Access_Solutions@cat.com

You may also submit a form on the Contact Us page of the Dealer Software Licensing page.
Contact Us Link – Mailed Directly To:
Technical_Information_Access_Solutions@cat.com

Error checking
Message received on successful send

Thank You.
We have received your message.